



VISUAL SECURITIES PVT. LTD.

REGD. OFFICE : 16, INDIA EXCHANGE PLACE, 1ST FLOOR, ROOM NO. 16, KOLKATA - 700 001
PHONE : 4008-2848 ♦ E.MAIL : visualsecurities@gmail.com ♦ CIN : U67120WB2005PTC103343

Members : The National Stock Exchange of India Ltd. ♦ BSE Ltd. ♦ National Securities Depository Ltd.
SEBI Regn. No. : NSE & BSE - INZ000283337 ♦ NSDL - IN-DP-351-2017
Member Code : NSE - 12415 ♦ BSE - 5158 ♦ NSDL DP ID - IN304220

Display of Investor Grievance Redressal Mechanism -Escalation Matrix

NSE MEMBER CODE: 12415, * BSE MEMBER CODE: 5158 * NSDL DP ID: IN304220

Details of	Contact Person	Address	Contact No	Email Id	Working Hours
Customer care	Amarnath Gupta	16 India Exchange Place, 1 st Floor, Kolkata - 700001	8777069101	visualsecurities@gmail.com	Mon-Sat; 9:00 AM to 6:00 PM
Head of Customer care	Deepak Jhunjhunwala	16 India Exchange Place, 1 st Floor, Kolkata - 700001	9831240285	djjw123@gmail.com	Mon-Sat; 9:00 AM to 6:00 PM
Compliance Officer	Anup Jhunjhunwala	16 India Exchange Place, 1 st Floor, Kolkata - 700001	9831042381	ajjw123@gmail.com	Mon-Sat; 9:00 AM to 6:00 PM
CEO	Anup Jhunjhunwala	16 India Exchange Place, 1 st Floor, Kolkata - 700001	9831042381	ajjw123@gmail.com	Mon-Sat; 9:00 AM to 6:00 PM

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.gov.in/scores/Welcome.html>
- Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

VISUAL SECURITIES PVT. LTD.

D. Deepak

Director